

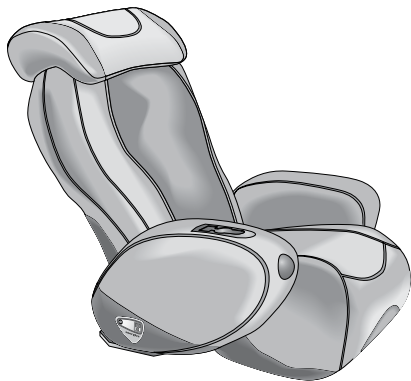
# THE SHARPER IMAGE®

iJoy® Turbo 2



## Robotic Massage® Chair

HW562 Instructions



SHARPER IMAGE DESIGN®

Read and save these instructions.

*Dear Sharper Image Customer,*

*Thank you for your purchase of a Sharper Image product. We appreciate your business very much.*

*Please accept my personal assurance of your complete satisfaction with this product's quality and performance. We offer generous return privileges and excellent warranties on all our products.*

*For more than 25 years, The Sharper Image has shared the fun of discovering innovative products that make life better and more enjoyable. We've been in business a long time because we are an exciting place to shop and — just as importantly — we strive to deliver great customer service that exceeds your expectations.*

*Enjoy your purchase!*

*Respectfully,*

A handwritten signature in black ink that reads "Richard". The signature is written in a cursive, flowing style with a prominent initial "R".

*Richard Thalheimer*

*Founder, Chairman and Chief Executive Officer*

*Call 1-800-344-4444 for 24-7 ordering and customer service,  
or go to **www.sharperimage.com**, our complete online store.*

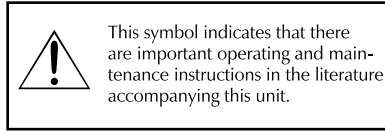
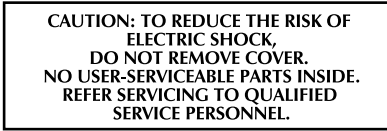
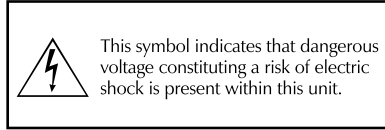
# Table of Contents

Important Safety Instructions .....	6
Warnings.....	9
Grounding Instructions.....	15
Massage Chair Safety Precautions.....	17
Quick Start .....	19
Important Assembly Instructions and Operation .....	19
iJoy® Turbo 2 Instructions .....	23
Introduction.....	23
Massage Softening Pad .....	24
Built-In Power Outlet .....	25
Basic Operating Instructions .....	26
Massage Functions .....	28
Product Care & Storage.....	35
iJoy® Turbo 2 Specifications.....	36
ZipConnect™ Instructions.....	38
Introduction.....	38
ZipConnect™ Operation.....	39

# Table of Contents

Changing the ZipConnect™ Module .....	40
Limited One-Year Warranty.....	42
Extended Warranties .....	46

## Important Safety Instructions



**CAUTION: TO AVOID THE HAZARDS OF FIRE OR ELECTRICAL SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR OTHER MOISTURE.**

**CAUTION: TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT. FULLY INSERT.**

**CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.**

## Important Safety Instructions

THE APPARATUS SHOULD NOT BE EXPOSED TO DRIPPING OR SPLASHING. OBJECTS FILLED WITH LIQUIDS, SUCH AS VASES, SHOULD NOT BE PLACED ON THE APPARATUS.

### READ AND SAVE THESE INSTRUCTIONS

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this product near water.
- Clean only with a dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves or other products (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third

## Important Safety Instructions

grounding prong. The wide blade and/or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.

- Protect the power cord from being walked on or pinched at plugs, convenience receptacles (e.g. standard wall outlets) and the point where they exit from the product.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the cart, stand, tripod, bracket or table specified by the manufacturer, or sold with the product. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



Portable Cart Warning (Symbol provided by RETAC) S3125A

## Important Safety Instructions

- Unplug this product during lightning storms or when left unused for a long period of time.
- Refer all servicing to qualified service personnel. Servicing is required when the product has been damaged in any way, such as if the power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the product, the product has been exposed to rain or moisture, does not operate normally or has been dropped.

## Warnings

**PLEASE READ:** To achieve the maximum results from your iJoy® Turbo 2 ZipConnect™ Robotic Massage® Chair, carefully read this manual. For additional questions, please call Interactive Health® Customer Service Representatives at (800) 742-5493.

**CAUTION:** Only for household use. Please read and observe these safety instructions carefully to reduce the possibility of fire or injury.

## Warnings

- People with the following conditions should consult their physician prior to using this massage chair:
  - a) Malignant tumor.
  - b) Heart Disease.
  - c) Pregnancy.
  - d) Conditions requiring rest.
  - e) Back Disease or back trouble from an injury or accident.
- Do not use your massage chair in an excessively humid or dusty environment.
- Your massage chair should be operated at a room temperature of between 40° and 100°F.
- Ensure all operation switches are in the OFF position before connecting the power cord to an electrical outlet.
- Do not use attachments that are not recommended by the manufacturer.
- When not in use, turn the **MASTER** switch on the back of the chair to the **OFF** position.

## Warnings

- If you detect a malfunction or any other abnormal condition in the operation of your chair, turn off the power immediately and disconnect the power cord from the outlet.
- If you feel severe discomfort during the operation of your massage chair, stop using the chair and consult your physician.
- Should you have a power failure, turn the **MASTER** switch to the **OFF** position.
- You should not use the chair for more than 15 minutes at one time.
- If the chair has gotten wet or exposed to moisture, turn the chair off, unplug it from the wall socket and call Interactive Health® customer service.
- Keep your massage chair clean and away from humidity.

Read all instructions before using the iJoy® Turbo 2 ZipConnect™ Robotic Massage® Chair.

## Warnings

**WARNING:** Do not put hands or fingers near the massage mechanism or rollers while the iJoy® Turbo 2 is running. Touching the mechanism can result in injury from the rollers squeezing together.

**DANGER:** To reduce the risk of electrical shock:

- Always unplug massager from the electrical outlet immediately after using and before cleaning.
- Do not reach for an appliance that has fallen into water. Unplug immediately.

**WARNING:** To reduce the risk of burns, fire, electric shock or injury to persons:

- Never leave an appliance unattended when plugged in.
- Unplug from outlet when not in use, and before putting on or taking off parts.
- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Close supervision is necessary when this appliance is used by, on or near children, invalids or disabled persons.

## Warnings

- Use this appliance only for its intended use as described in this manual.
- Do not use attachments not recommended by the manufacturer.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- Always keep the power cord away from heated surfaces.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair and the like.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the **OFF** position, then remove plug from outlet.

## Warnings

- Do not massage abdomen when pain is present or if you are pregnant.
- Do not massage any area of the body that is swollen, inflamed or covered with skin eruptions. Do not use on unexplained calf pain.
- Do not use massager when standing on a damp floor, or when any part of the body is in contact with plumbing or any similar ground.
- Always connect massager to a properly grounded electrical outlet.
- This unit is designed to operate on standard 120-Volt 60Hz household current.
- Do not use unit if noise above normal sound is heard.
- The unit is designed for personal in-home use. Commercial use will void warranty.

**SAVE THESE INSTRUCTIONS**

## Grounding Instructions

### **For all grounded cord connected products:**

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electrical current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electronic shock. Check with a qualified electrician or serviceman if you are in doubt as to whether this product is properly grounded. Do not modify the plug provided with the product. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.**

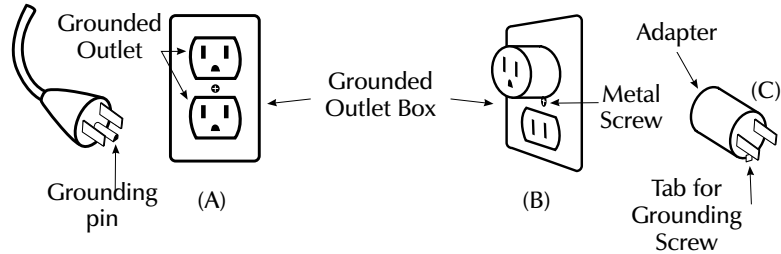
This product is for use on a normal 120-volt circuit and has a grounding plug that looks like the plug illustrated in sketch (A). A temporary adapter that looks like the adapter used in sketches (B) and (C) may be used to connect this plug to a two-pole



## Grounding Instructions

receptacle as shown in sketch (B), if a properly grounded plug is not available. The temporary adapter should be used only until a properly grounded outlet sketch (A) can be installed by a qualified electrician. The green colored, rigid ear tab or the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by a metal screw.

### Grounding Methods:



**WARNING:** Your chair is equipped with a thermal resetting protection device. This is an added safety feature to protect you and your massage chair from overheating. If the chair should

## Grounding Instructions

suddenly stop and will not start, turn the **MASTER** switch, located on the back of the chair, to the **OFF** position and do not operate the chair for at least 30 minutes. Failure to turn the chair off may result in the chair starting unexpectedly when the device cools.

## Massage Chair Safety Precautions

- Comfortable clothing is recommended while using your massage chair.
- Your massage chair is meant to be used in a relaxed position. While sitting in the chair, never force any body part into the backrest area while the rollers are moving.
- Do not allow children to use the massage chair.
- If you feel any abnormal discomfort during the operation of your massage chair, turn off the power immediately and do not use the chair. Consult your physician.
- Do not sit on the control panel.
- Do not pull on the AC power cord.

## Massage Chair Safety Precautions

- Always confirm that there are no obstacles behind the chair and that there is sufficient space to recline.
- When using your massage chair after it has been in storage, check to see that the chair is operating properly prior to sitting in the chair.
- **Do not attempt to repair your massage chair.**

If a malfunction occurs, please contact Interactive Health® at (800) 742-5493.

## Quick Start

### Important Assembly Instructions and Operation

- Step 1:** Connect the headrest wires to the top of the backrest.
- Step 2:** Align and insert the headrest posts into the two black metal openings located on the top of the backrest. (See Figure 1.)

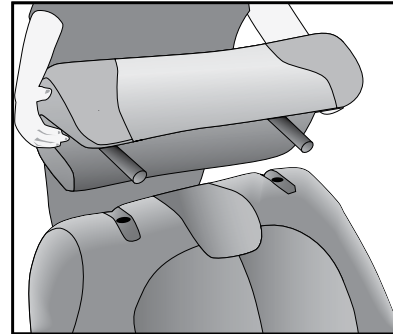


Figure 1

## Important Assembly Instructions and Operation

**Step 3:** Plug the AC power cord into a grounded wall outlet and turn the **MASTER** switch to **ON**. (See Figure 2.)

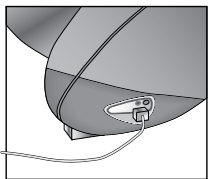


Figure 2

**Step 4:** To activate the **MASTER** switch, slide the **CHILD SAFETY LOCK** up to the **UNLOCK** position.

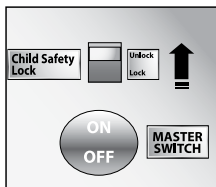


Figure 3

**Important:** To prevent children from using the iJoy® when left unattended, always turn the **MASTER** switch **OFF** and slide the

## Important Assembly Instructions and Operation

**CHILD SAFETY LOCK** down to the **LOCK** position when the chair is not in use.

**Step 5:** For a milder massage, if desired, unzip the outer panel on the backrest and insert the included massage softening pad into the open pocket. Close the zipper on the backrest. (See Figure 4.)

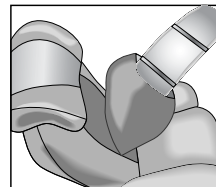


Figure 4

**Step 6:** Open the convenient cupholder, located on the front of the right-hand armrest, to support your favorite beverage. (See Figure 5.)

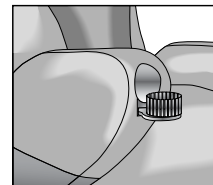


Figure 5

## Important Assembly Instructions and Operation

**Step 7:** Use the built-in ZipConnect™ audio console on the right-hand armrest to listen to music through any audio player with a headphone jack. (See Figure 6.) For more information on using the ZipConnect™ console, see the ZipConnect™ Instructions later in this manual.

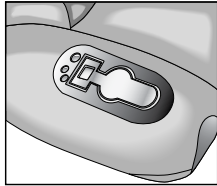


Figure 6

## iJoy® Turbo 2 Instructions

### Introduction

Your iJoy® Turbo 2 ZipConnect™ Robotic Massage® Chair is a quality piece of furniture, and should be used and cared for like the rest of the furniture in your home.

The HTT® Robotic Massage® system inside your chair is a sophisticated electro-mechanical device that requires some special care and safety precautions.

Please follow these basic guidelines carefully. They are provided to ensure the maximum enjoyment of your chair.

### **New Human Touch Technology®**

Your new massage chair includes the revolutionary HTT®.

HTT® is a true step forward in Robotic Massage® technology. The result of years of research and development, this revolutionary system emulates the latest techniques used by massage and chiropractic professionals for back and spinal care.

## Introduction

### *How does it work?*

It starts with a multipatent-pending mechanism that is designed to act like “wrists” and “arms.” Then, the built-in “hands” consist of two three-dimensional moving discs that are surrounded by a firm, yet comfortable material that feels like “fingers” and “thumbs.” Working together, these robotic components deliver a variety of massage functions that feel great and really work.

## Massage Softening Pad

This pad can be used to soften the intensity of the massage.

### **To Install:**

1. Unzip the zipper located on the front side of the backrest. Inside, you will see a pocket. (See Figure 4 in the Quick Start.)
2. Insert the included massage softening pad into this pocket and close the zipper.

**Note:** After installing the softening pad, you will find the massage to be less intense. To intensify the massage, remove the softening pad. Additional softening pads are available for purchase from Interactive Health®.

## Built-In Power Outlet



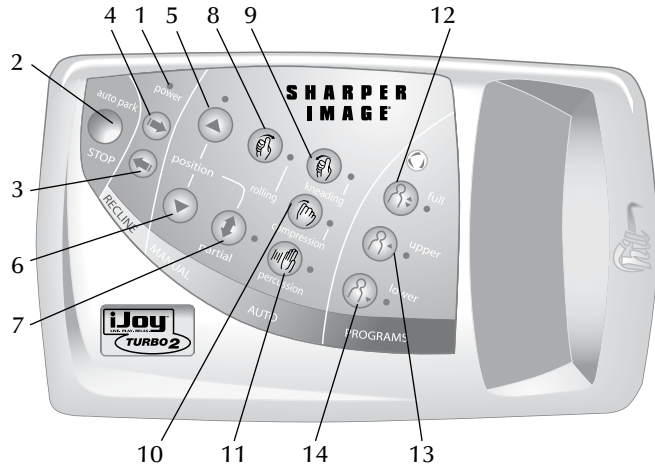
**Warning:** Do not use this outlet to power any appliance requiring more than 100 Watts (.83 Amps).

**Common Appliances Under 100 Watts:** Laptop computer; portable MP3 player with AC adapter.

**Common Appliances Over 100 Watts:** Iron; hair dryer; vacuum; stereo system.

## Basic Operating Instructions

### Control Panel Functions








1. **Green Power LED:** Illuminates when the **MASTER** switch is turned **ON**.

## Basic Operating Instructions

2. **STOP/AUTO PARK Button:** Stops all massage functions and parks the massage rollers in the highest position.
3. **RECLINE** (←) **Button:** Reclines the backrest.
4. **RECLINE** (→) **Button:** Brings the backrest to the desired upright position.
5. **MANUAL POSITION** (▲) **Button:** Moves the massage rollers up the backrest.
6. **MANUAL POSITION** (▼) **Button:** Moves the massage rollers down the backrest.
7. **MANUAL POSITION PARTIAL** (⬆) **Button:** Moves the massage rollers in a partial stroke, up and down 3 inches from the set position, after selecting **AUTO KNEADING** or **AUTO COMPRESSION** massage.
8. **AUTO ROLLING** (🌀) **Button:** Moves the massage rollers up and down.
9. **AUTO KNEADING** (🌀) **Button:** Moves the massage rollers in a kneading motion.

## Basic Operating Instructions

- 10. AUTO COMPRESSION**  **Button:** Moves the massage rollers in a compression motion.
- 11. AUTO PERCUSSION**  **Button:** Moves the massage rollers in a percussion motion.
- 12. FULL PROGRAM**  **Button:** Activates a continuous 15-minute program that consists of a series of combined functions for your entire back.
- 13. UPPER PROGRAM**  **Button:** Activates a continuous 15-minute program that consists of a series of combined functions for your upper back only.
- 14. LOWER PROGRAM**  **Button:** Activates a continuous 15-minute program that consists of a series of combined functions for your lower back only.

## Massage Functions

As with all Interactive Health® Robotic Massage® chairs, you can customize the massage to your own needs. You can select the massage functions, pinpoint the massage anywhere on your back or let the massage automatically move up and down your spine.

## Massage Functions

Plus, you can choose an automatic program mode that will run a varied massage session.

### Up/Down Massage Modes

#### Rolling



**Description:** Oval-elliptical nodes slowly and gently move up and down your back, near the spine, gently alternating side to side.

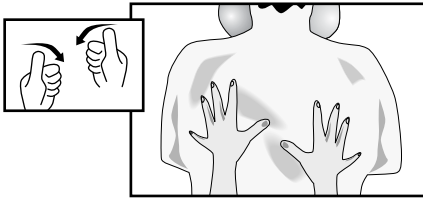
**Feels Like:** The hands of a therapist pressing firmly yet gently on your muscles, first on one side of the spine, then on the other.

**Massage Technique:** Emulates effleurage, the first part of a massage performed by a professional massage therapist. It is designed to warm-up and loosen the muscles to relieve tension and prepare the back for a deeper, therapeutic massage.

## Massage Functions

**Benefits:** Relieves muscle tension; improves circulation and relaxes the back.

### *Kneading*



**Description:** Massage nodes move in a small, circular motion on both sides of the spine simultaneously.

**Feels Like:** The thumbs or heels of the hand pressing firmly in a circular motion on both sides of the spine.

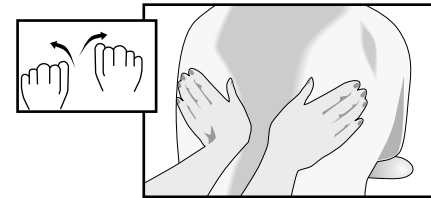
**Massage Technique:** Emulates the thumb kneading performed by a massage therapist or other professional. This second phase of massage is slightly more intense than the rolling and is considered to be more of a deep muscle massage.

## Massage Functions

**Benefits:** Relieves tension and soreness by lifting and stretching muscles; improves circulation and helps bring vital nutrients to the spinal area.

### *Compression\**

\*Compression massage is an exclusive feature of the Interactive Health® HTT® product line.



**Description:** Alternating strokes along the back that press on both spinal muscles and spinal joint areas.

**Feels Like:** Heels of hand firmly pushing on muscles along the side of the spine, then in toward the spine. Alternating “hands” also deliver a soothing rocking motion for the body.



## Massage Functions

**Massage Technique:** Emulates massage technique frequently used in sports medicine and in spinal therapy by chiropractors. The motion spreads and places pressure on deep muscle tissue, forcing it to relax. The rocking motion also loosens spinal joints in a manner characteristic of spinal therapy.

**Benefits:** Aids in muscle and joint repair due to strain from exercise, long hours spent bent over a desk or high stress levels. It can also improve mobility and overall posture.

### Stationary Massage Modes

#### *Kneading*

The same feeling and benefits described in Up/Down Kneading can also be applied in a single area. Use the **MANUAL POSITION** ▲ and ▼ after selecting **KNEADING** to direct the massage to a specific area.

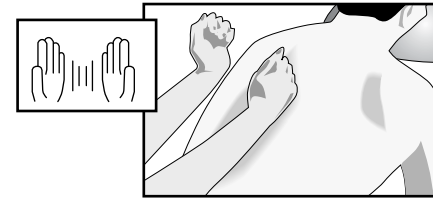
#### *Compression*

The same feeling and benefits described in Up/Down Compres-

## Massage Functions

sion can also be applied in a single area. Use the **MANUAL POSITION** ▲ and ▼ after selecting **COMPRESSION** to direct the massage to a specific area.

#### *Percussion*



**Description:** Alternating strokes along the spine that stimulate both spinal muscles and spinal joint areas.

**Feels Like:** Fists or the length of the hand rapidly tapping on back muscles.

**Massage Technique:** Emulates percussive massage, popular in sports medicine and deep muscle therapy.

**Benefits:** Flexes spinal joints and relieves pressure on the spinal column. Invigorates the entire back area.

## Massage Functions

### **Manual Position** ▲/▼ **Feature**

This feature manually moves the massage mechanism up or down the back to a specific area and should be used with any stationary massage mode.

### **Programmed Massage Session**

This feature utilizes all of the features listed above in a pre-determined program. Just sit back, relax and enjoy your massage. (See Control Panel Functions for more information.)

## Product Care & Storage

To keep your product working and looking its best, please follow these simple care guidelines:

### **General Maintenance**

1. Ensure the power cord is disconnected from the electrical outlet before cleaning.
2. Do not use benzene, thinner or any other solvents on your massage chair.
3. Remove dust on the backrest or armrest with a vacuum.
4. If the backrest or armrest becomes soiled, first wipe with a damp cloth, then with a dry cloth.
5. Common velour cleaners may be used for tough stains. **Please follow all manufacturer's instructions on velour cleaner packaging and pre-test any cleaner on a small inconspicuous area prior to use.**
6. When cleaning the control panel or around the **MASTER** switch, use a dry cloth only. Never use a damp cloth to clean the control panel or **MASTER** switch.

## Product Care & Storage

7. It is suggested that you cover the chair when it will not be in use for a long period of time.
8. The mechanics of this product are specially designed and constructed to be maintenance free. No periodic lubrication or servicing is required.
9. Foreign objects should not be inserted between the massage nodes or the unit housing.
10. When not in use for a long period of time, we recommend that the power cord be coiled and that the unit be placed in an environment free of dust and moisture.
11. Do not store near heat or an open flame. Do not leave this product exposed to direct sunlight for long periods of time. This may cause fading or damage.

## iJoy® Turbo 2 Specifications

**Operating Voltage:** AC 110 - 120V 60Hz

**Power Consumption:** 90 Watts

**Size (L x W x H; Reclined):** 59½" x 33¾" x 19"

## iJoy® Turbo 2 Specifications

**Weight:** 95 lbs.

**Recline Angle:** 110° - 160°

**Number of Massage Functions:** Four (4)

**Massage Head Storage:** Auto at Top

**Automatic Timer Shut-Off:** 15 minutes

**Total Massage Stroke Length:** 20 Inches

**Full Length Travel:** 43 Seconds

**Rolling:** 1 Speed

**Kneading:** 1 Speed

**Compression:** 1 Speed

**Percussion:** 1 Speed

**Up/Down:** 45 Inches/Minute

**Accessories:** Rubber Pad for Audio Player  
Massage Softening Pad

\*Specifications are subject to change without prior notice.

# ZipConnect™ Instructions

## Introduction

The ZipConnect™ built into your iJoy® Turbo 2 ZipConnect™ Robotic Massage® Chair allows you to conveniently connect any audio player with a headphone jack (MP3 player, iPod®, portable CD player) and play music through the chair's built-in stereo speakers and subwoofer.

The ZipConnect™ interchangeable module features a retractable cable that is compatible with any standard headphone jack. For the iPod, iPod mini or iPod Shuffle™, you may purchase special interchangeable ZipConnect™ modules with a custom designed connection that charges your iPod's internal battery as you listen to music. These ZipConnect™ charge+play modules for iPods, iPod minis and iPod Shuffle are available from The Sharper Image by calling 1-800-344-4444, ordering online at [www.sharperimage.com](http://www.sharperimage.com) or visiting a Sharper Image store near you. (See Replacing the ZipConnect™ Module for more information.)

1. To extend the ZipConnect™ cable, slowly pull on the mini plug.
2. Insert the mini plug into the headphone jack of your audio player.

## ZipConnect™ Operation

3. To activate the amplifier and speaker inside the massage chair, press the **POWER** button on the ZipConnect™ console built into the right-hand armrest.
4. Turn on the connected audio player according to the manufacturer's instructions.
5. Set the volume on your personal audio player to about 70% of the maximum volume.

**Note:** You may need to adjust the volume on your personal audio player above or below 70% to achieve a desired volume level or to reduce distortion. Start at 70% of maximum volume and adjust from there.

6. To adjust the volume of the built-in speakers, press the **VOLUME +/-** buttons on the ZipConnect™ console.

**Note:** Some lightweight personal audio players may vibrate when placed on the ZipConnect™ console. To minimize vibrations, use the included rubber pad.

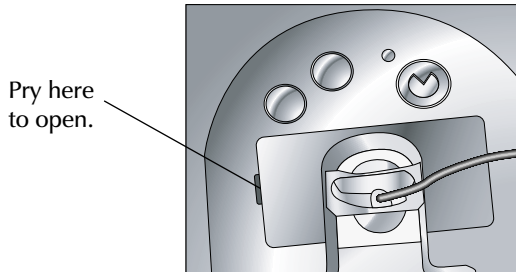
7. Remove the mini plug from your audio player after use.

## ZipConnect™ Operation

8. To retract the ZipConnect™ cable, pull on the cable with a quick tug and then allow it to automatically spool back into the module.

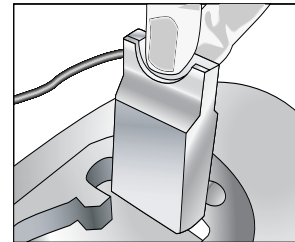
## Changing the ZipConnect™ Module

1. To replace the included ZipConnect™ module with a module specific to your iPod, insert a dime or similar flat object into the slot and lift off the ZipConnect™ cover. (See illustration below).



2. Grasp the housing of the ZipConnect™ module and pull it straight up and out from the built in ZipConnect™ sleeve. (See illustration on next page.)

## Changing the ZipConnect™ Module



3. Slide the replacement ZipConnect™ module into the sleeve and replace the cover.

**Note:** The ZipConnect™ module can only fit into the sleeve one way. If the module does not easily slide into the sleeve, rotate the ZipConnect™ around and insert it the other way.

4. The module for the iPod and iPod mini connects via the 30-pin connector. The module for the iPod shuffle connects via the USB port. Both modules also charge the iPod's internal battery as you play music.

**Note:** Charging occurs whether the audio console power is on or off.

## Limited One-Year Warranty

Before using your new massage chair, please read the following warranty information for important disclosures.

It is Interactive Health's® mission to design, develop, manufacture and sell innovative, high-quality massage products that create a better and healthier way of life. We appreciate your commitment to our mission and our products and are pleased to let you know that the Interactive Health® iJoy® massage chair that you purchased comes with a limited one-year warranty. The warranty provides peace of mind that you are covered for mechanical or structural defects in workmanship within the coverage guidelines and limitations outlined below.

### Coverage Guidelines:

The warranty begins on the original purchase date and consists of:

- **Factory Service (Labor):** Interactive Health® will supply packing materials, cover return shipping to Interactive Health®, repair parts covered by this warranty and labor for repair work and return shipping to purchaser when repairs are completed.

## Limited One-Year Warranty

- **Parts Only (Parts):** Interactive Health® will supply repair parts that are covered by this warranty and return shipping to purchaser for repairs performed at the factory.
- **Structural (Metal Frame):** Interactive Health® will supply packing materials and repair parts covered by this warranty and return shipping to purchaser for repairs performed at the factory.

iJoy® Chair	Factory Service	Parts	Structural
New Products (Original Packaging Only)	90 days	1 year	1 year
Refurbished Products	30 days	6 months	6 months
Floor Demos (including "out of box")	NONE	6 months	6 months

## Limited One-Year Warranty

In the unlikely event that your chair malfunctions or requires repair, please contact Interactive Health® Customer Service at (800) 742-5493 or [cs@interhealth.com](mailto:cs@interhealth.com) between the hours of 9:00AM and 5:00PM PST for assistance.

All warranty service requires approval and authorization by Interactive Health®. Products require a Return Merchandise Authorization Number (RMA) for any returns to the factory. For returns, the consumer is responsible for packing the product in the original box or in approved packaging that is available for sale from Interactive Health®. Shipping and freight coverage under this warranty requires scheduling by Interactive Health® and only includes “curbside” pickup/delivery. Products received without a valid RMA number or one clearly marked on the box will be refused.

### General Limitations:

- The warranty is only valid within the United States and Canada provided the product has been operated according to the instructions accompanying it and has not been misused or damaged in any way that is beyond the control of Interactive Health®.

## Limited One-Year Warranty

- All service covered by this warranty must be approved by Interactive Health® and repairs performed by authorized technicians.
- The warranty applies only to the massage chair; accessories or enhancements are not covered.
- Important exclusions apply to cosmetic items such as fabrics, woods, foams, padding, plastics covers, etc.
- Interactive Health® is not responsible in any way for losses, damages or inconvenience caused by equipment failure.
- For a complete listing of warranty coverage, exclusions and limitations, visit [www.interhealth.com](http://www.interhealth.com).
- Warranties do not apply to rental, business, commercial, institutional or other non-residential users.
- Separate warranty terms apply to used/refurbished products including those received out-of-box. Proof of purchase (original receipt) is required for all warranty repairs.

## Extended Warranties

Interactive Health® offers extended warranty programs to enhance ownership of the Interactive Health® iJoy® chair! Extended warranty purchases are available within 90 days of purchase of iJoy® Chairs from either the retailer or direct from Interactive Health's® Customer Service Department.

Please visit **[www.interhealth.com](http://www.interhealth.com)** for the latest terms and pricing for extended warranties.

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No medical claims are warranted or implied by the use of this product.

iJoy is a Registered Trademark of Interactive Health.

iPod is a registered trademark of Apple Computer, Inc. Shuffle is a trademark of Apple Computer, Inc.



